

WASHINGTON:

Restart your claim

After missing five or more weeks of filing for benefits, you can restart your claim. The easiest way to do that is online.

If you've missed fewer than five weeks, you do not need to restart your claim. Instead, continue submitting weekly claims beginning with the last week you missed. If you worked during any of those weeks, you must report the hours you worked and your earnings on your weekly claims. A portion of your earnings will be deducted from your benefits for the time you worked. If you don't want to claim for all of the weeks you missed, you will need to [speak to a claims center agent](#).

To [restart your claim online in eServices](#), use these steps:

1. Login to eServices.
2. Go to your active claim by clicking "Manage my active claim" (*top of image 1*)
3. Then you can click "Manage my active UI claim." (*bottom of image 1*)
4. Click "Restart my claim to begin filing again" under "I want to." (*image 2*)
5. Follow the instructions on screen to finish reopening your claim.

Learn how to [avoid common unemployment issues](#).

Image 1 - Click "Manage my active claim" and then "Manage my active UI claim"

The screenshot displays the Claimant eServices interface. At the top, there is a navigation bar with 'Claimant eServices' on the left and 'Welcome, Settings' on the right. Below this is a 'Home' button. A prominent yellow banner contains a message about processing a high volume of unemployment claims. The main content area is divided into three sections: 'Alerts' (with 1 unread message and 6 unread letters), 'I want to' (with a red box around 'Manage my active claim'), and 'Request PEUC extended benefits'. Below these sections is a horizontal menu with tabs for 'Summary', 'Online activity', 'Notices/letters', 'Name/address', 'Job Search Log', '1099s', and 'Applications/Forms'. The 'My accounts' section is visible at the bottom, with a red box around 'Manage my active UI claim'. Below this, a table shows claim details:

Claim ID	
Benefit year begin	May 17 2020
Benefit year ending	May 15 2021
Weekly benefit amount	
Status	Active

Image 2 - Click "Restart my claim to begin filing again"

UI claim Welcome, Settings

Home UI claim

We are processing an unprecedented number of unemployment claims and our highest priority is getting benefit payments out to customers as quickly as we can. As a result, we are unable to respond to all questions submitted online in a timely manner and we apologize. Many questions can be answered on our website at esd.wa.gov/unemployment. You may also want to subscribe to email updates about our response to COVID-19. Thank you for your patience.

Account alerts

- You have 1 unread message
- You have 5 unread letters

I want to

- Restart my claim to begin filing again**
- Apply for training benefits
- Request standby
- Upload a document

Weeks summary Decisions status Pending Issues Benefits Online activity Notices/letters Report change

Weeks summary

You have enough benefits left for 25 payments as long as you remain eligible, however your claim ends 5/15/2021. NOTE: Other factors, such as deductions from your benefits, may impact the amount and number of payments you will receive. Based on your available benefits, your final payment may be less than your weekly benefit amount.

Week ending	Status	Weekly benefit amount	Deductions	Intercepts	Benefits paid	Payment date
May 23 2020	Paid	0.00				Jul 10 2020

You can also call the claims center at 800-318-6022 to use the automated system (**12 a.m. Sunday – 4 p.m. Friday**, unless Friday is a holiday) or speak with a claims agent. For current claims center contact information and hours go to: <https://esd.wa.gov/unemployment/unemployed-workers-contact>.

NOTE: As a result of the COVID-19 crisis, the claims center is experiencing an extremely high claims call volume and wait times to speak with an agent are long. People with hearing or speech disabilities may dial 711 to be connected to a Washington Relay Service operator.

You should reopen/restart your account during the first week you are unemployed. Then you will be able to file your first claim for that week beginning the next Sunday. Remember to submit your weekly claims every week after that. When you are working full time again and no longer need unemployment benefits, simply stop filing claims.

Requalifying for benefits: If you were paid unemployment benefits on a claim that is now expired, you must meet the following requirements to qualify for a new claim:

1. You must have worked at least 680 hours in the base year of your new claim.
2. You must have returned to work and earned six times your weekly benefit amount since the initial job separation and application date on your prior claim, but before the effective date of your new claim.

These rules do not apply if you file a claim in Washington after exhausting benefits in another state or if you were not paid on the prior claim.

Free or low-cost health coverage: As an unemployed Washington resident, you may qualify for free or low-cost health care coverage through Washington Apple Health (Medicaid). Enrollment is open year round. To see if you or your family are eligible or to learn how to apply for Apple Health go to www.hca.wa.gov/apple-health or call 855-923- 4623.